

Dear Valued Customer,

STATUS UPDATE ON OPERATIONAL ACTIVITIES AT THE RICHARDS BAY BULK TERMINAL

The Richards Bay Bulk Terminal would like to confirm the following as of Wednesday, October 27 – 2021:

- The sixth conveyor route system at the terminal is now operational. The woodchips route is active and the terminal has resumed exports.
- As noted previously, certain routes for quayside operations have been operational since October 18, 2021 including berths 703, 704 and 801.
- The tipplers continue to run.
- The Terminal is working on plans to address reconnection to affected Harbour Bound Industry (HBI), including RBTG, Foskor, and AMSA shed, which remain without a route connection at this point.
- The Terminal is still operating under Force Majeure until further notice

Our mitigation plans are still in place and the terminal remains committed to providing updated communication to you.

We thank you for your continued support during this period.

Yours Sincerely,

28.10.2021

Matumule Phasha

Managing Executive (Acting) Richards Bay Terminals

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