

14 October 2021

Dear Valued Customer

DECLARATION OF FORCE MAJEURE AS A RESULT OF THE FIRE ON 13 OCTOBER 2021 AT THE PORT OF RICHARDS BAY ON THE H01 IMPORT CONVEYOR ROUTE AFFECTING THE ENTIRE RICHARD'S BAY TERMINAL OPERATIONS

1. Due to a catastrophic fire that ignited in the Richard's Bay Dry Bulk Terminal on the conveyor route HO1, which started at approximately 19h30 on the 13th October 2021 which, due to the enormity of the fire spread to various other conveyor routes necessitating that the entire terminal be closed.
2. Given the catastrophic nature of the incident Transnet Port Terminals ('referred to as 'TPT') has no other option but to declare Force Majeure in terms of its entire operation until further notice and until the Business Continuity Plan has been finalised.
3. Force Majeure is therefore hereby declared in terms of clause 13.1 and 13.2 of TPT's Standard Trading Terms and Conditions therefore declaring a total shutdown of all conveyor routes until further notice.
4. While the fire was contained by approximately 01h30 on the 13th October 2021 severe damage had been caused which was unavoidable given the enormity of the blaze. The Terminal has isolated various areas of operations from an electrical power standpoint as a mitigation to contain all further fires.
5. The preliminary investigation is currently underway and the extent of the damage being assessed by expert assessors and investigators.
6. TPT is engaging with the customers affected and is in the process of putting the necessary contingencies in place in order to address the extent of the impact of the fire on cargo handling operations.
7. TPT is currently unable to provide an exact date or time when the FM will be uplifted neither when the conveyor routes will be in service again.
8. The implications of the aforementioned incident are:
 - a. Foskor Sulphur import route has been damaged and unable to Import commodities;
 - b. Richards Bay Terminal Grindrod coal route has also been damaged and therefore is unable to export cargo;

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

- c. Woodchips Silvercel belt has been damaged, however this route can still operate accordingly.
9. The Terminal has activated a daily command centre to monitor the situation and assess the direct and indirect impact to both TPT and customers.
10. The estimated time for repair is currently unavailable and will largely depend on the scope of works that the team will put together after they have been granted permission to access the route by the Fire forensic and structural engineering teams who will be on site.
11. This declaration will stay effective until further notice but will at all times be dealt with in accordance with the Standard Conditions of Trade.

Kindly be assured that TPT is working hard to mitigate and minimize any negative impact that this Force Majeure event might have within the Richards's Bay operational space.

Yours faithfully



Mr. Jabu Mdaki
Chief Executive (Acting)
Richards Bay Terminals
Transnet Port Terminals